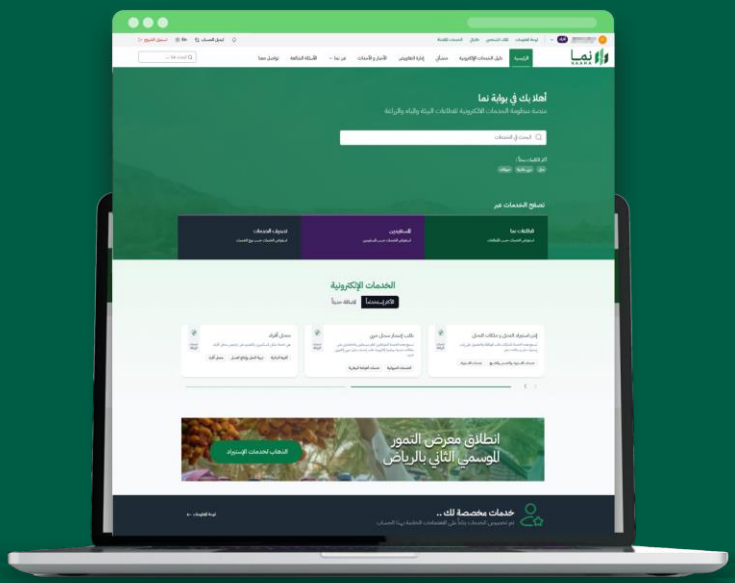
وزارة البيئة والمياه والزراعة
Ministry of Environment Water & Agriculture

User Manual

Pets Entry and Exit Permit



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Description

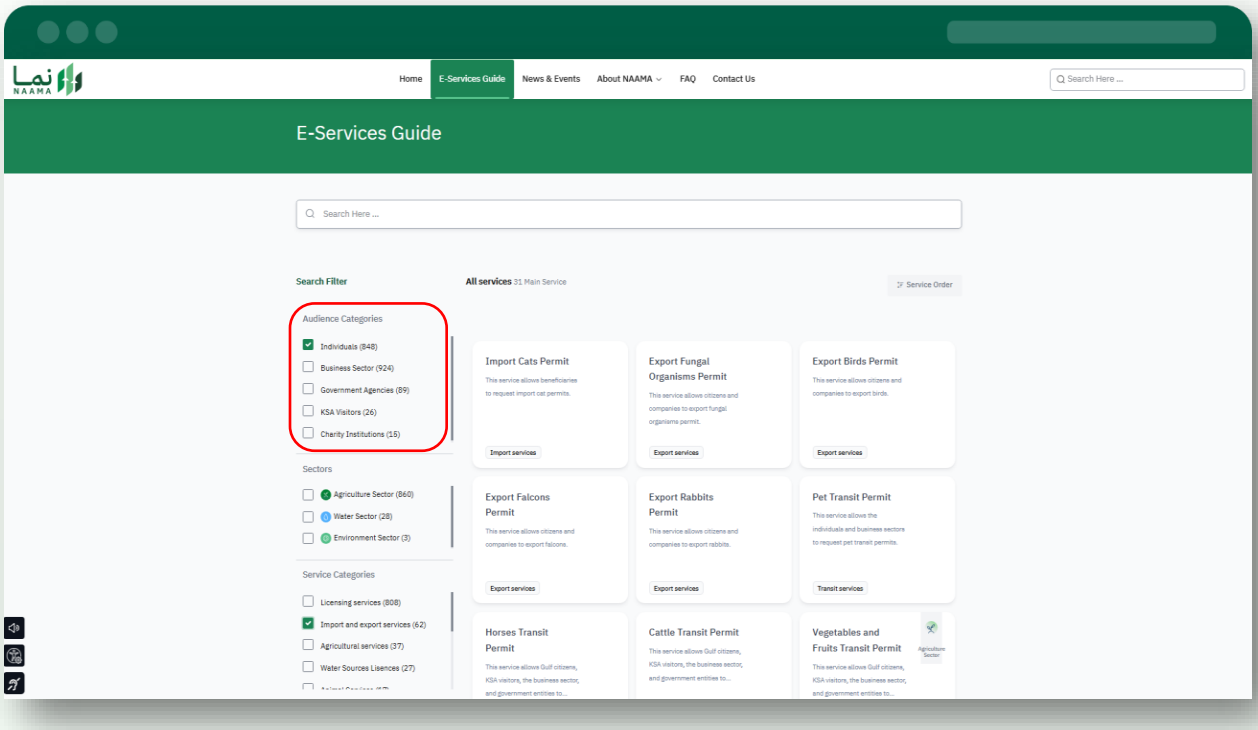
This electronic service enables citizens, residents, visitors, companies, and government agencies to request to obtain a permit to enter and exit pets (dog and cats).

Requirements

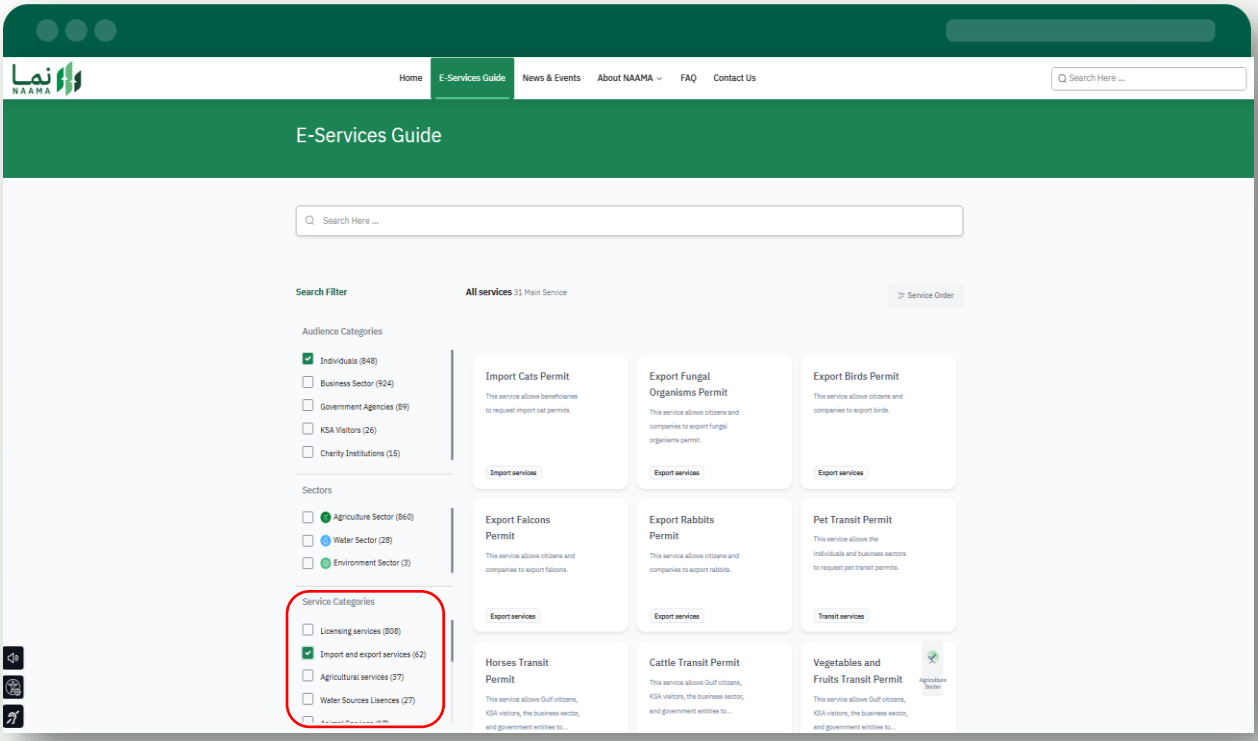
1. **Pets must be identified with an electronic microchip or another approved identification method.**
2. **The request must be submitted 15 days prior to shipment .**
3. **The permit is valid for 30 days from the issuance date.**
4. **The shipment must enter through the port specified in the permit.**
5. **The applicant for dogs must be 21 years of age or older .**
6. **The pet must be accompanied by the original veterinary health certificate from the government authorities and a certificate of immunization against Rabies or any other diseases .**
7. **The applicant for cats must be at least 18 years old.**
8. **Pets must be at least 4 months old .**
9. **The remaining validity period of the rabies vaccination must not be less than 6 months.**
10. **Imported dogs must belong to breeds permitted for import into Saudi Arabia.**
11. **Prohibited types of dogs, whether indigenous or hybridized:**
    a. **Pit Bulls**
    b. **Rottweilers**
    c. **Boxer**
    d. **Mastiff**
    e. **Tosa**
    f. **Bull Dog**
    g. **Perro de Presa Canario**

How to Access Service

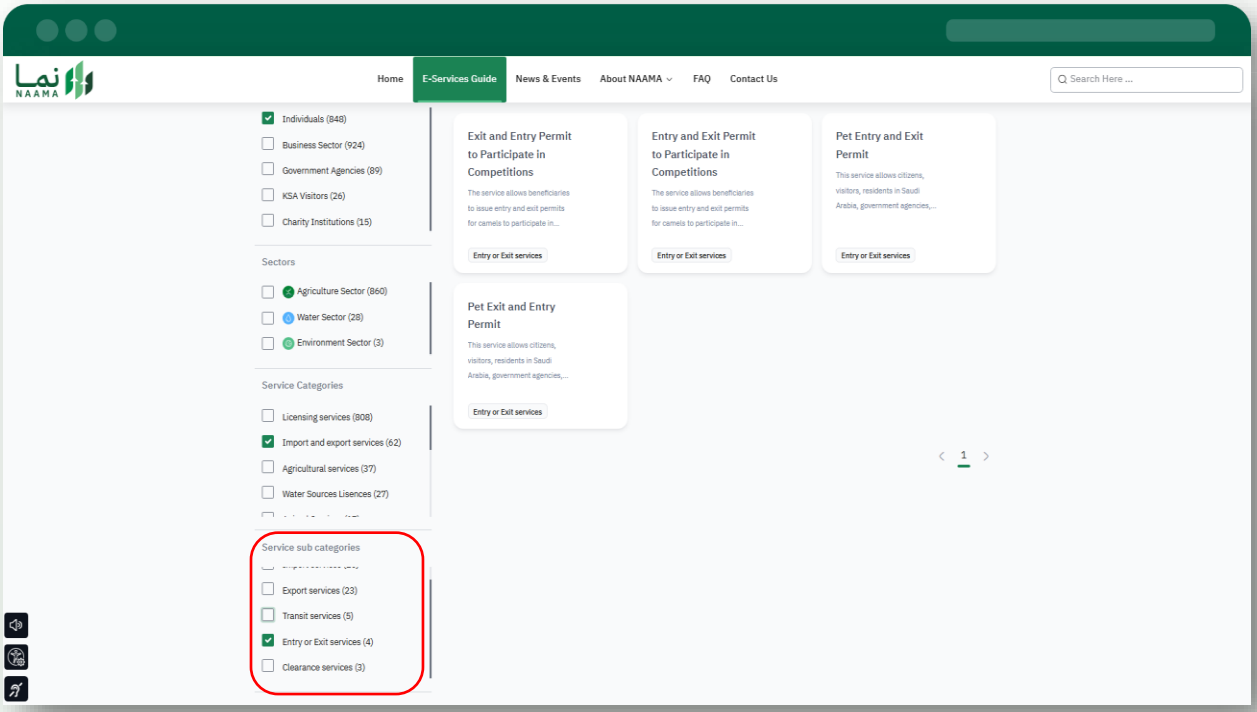
1. **Enter "Naama platform" E-services. Use the search filter on the right of the page, and select individuals, business sector, government agencies, etc. from the beneficiary categories**



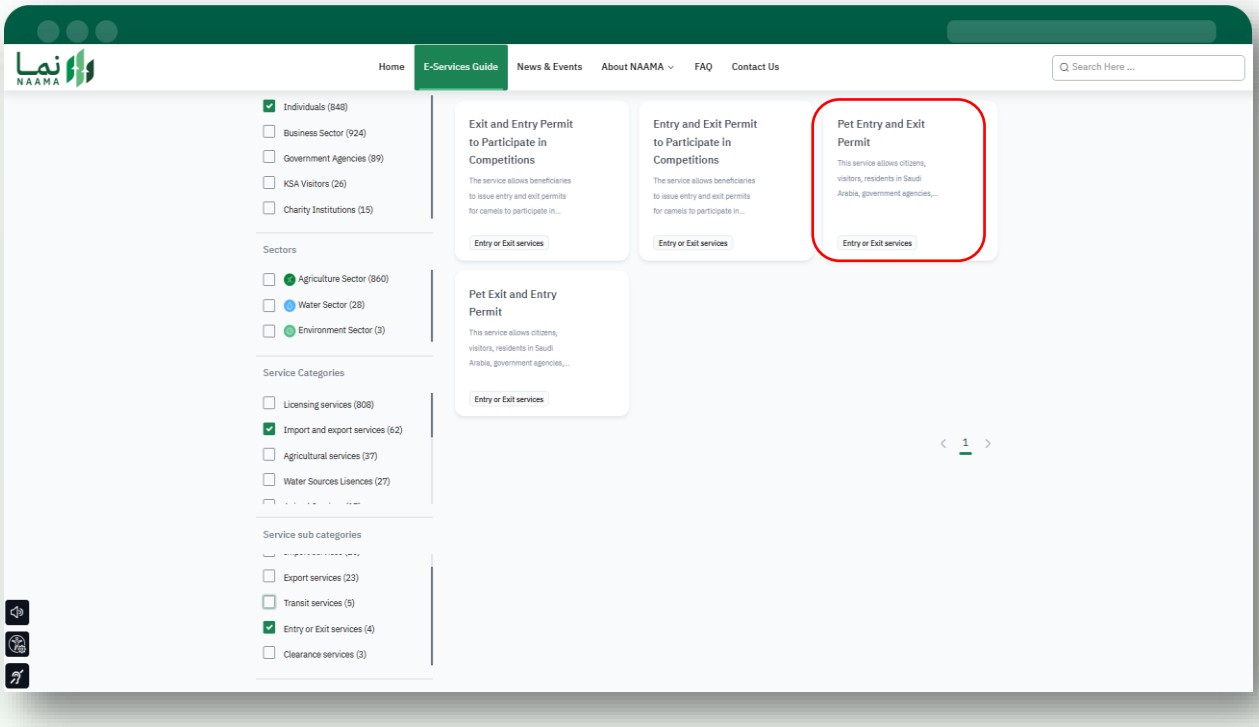
2. Select import and export services from services category.



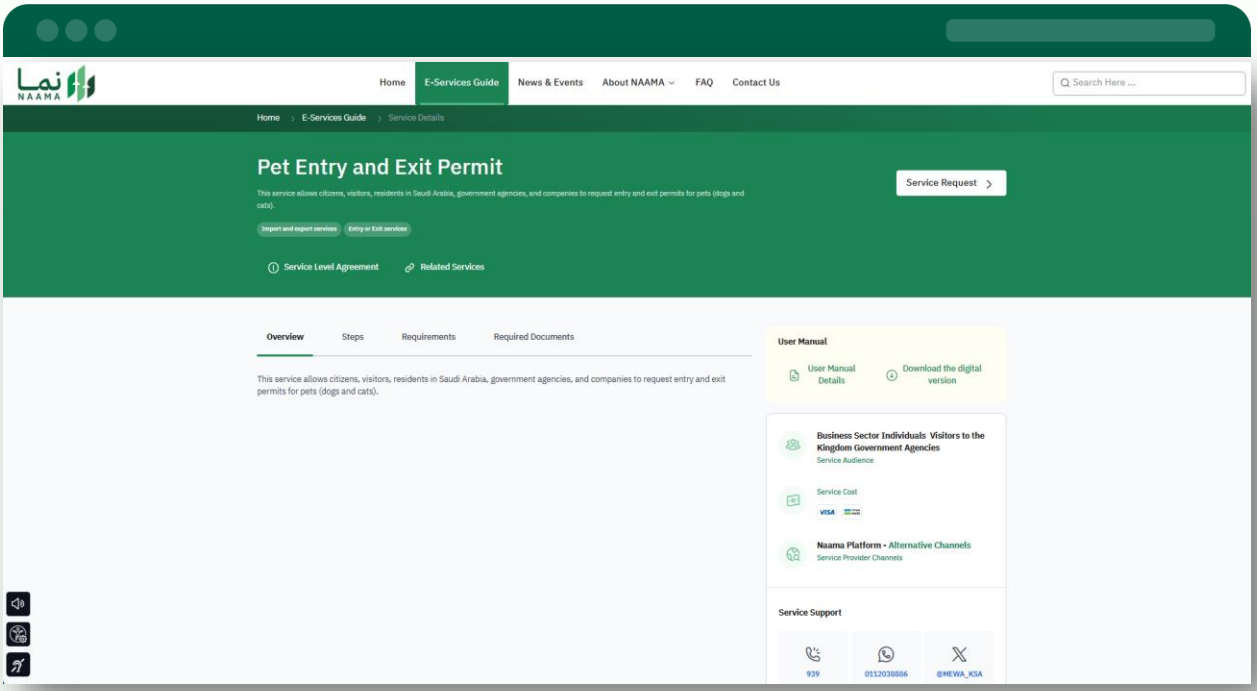
3. Select Entry or Exit Services from the service sub categories.



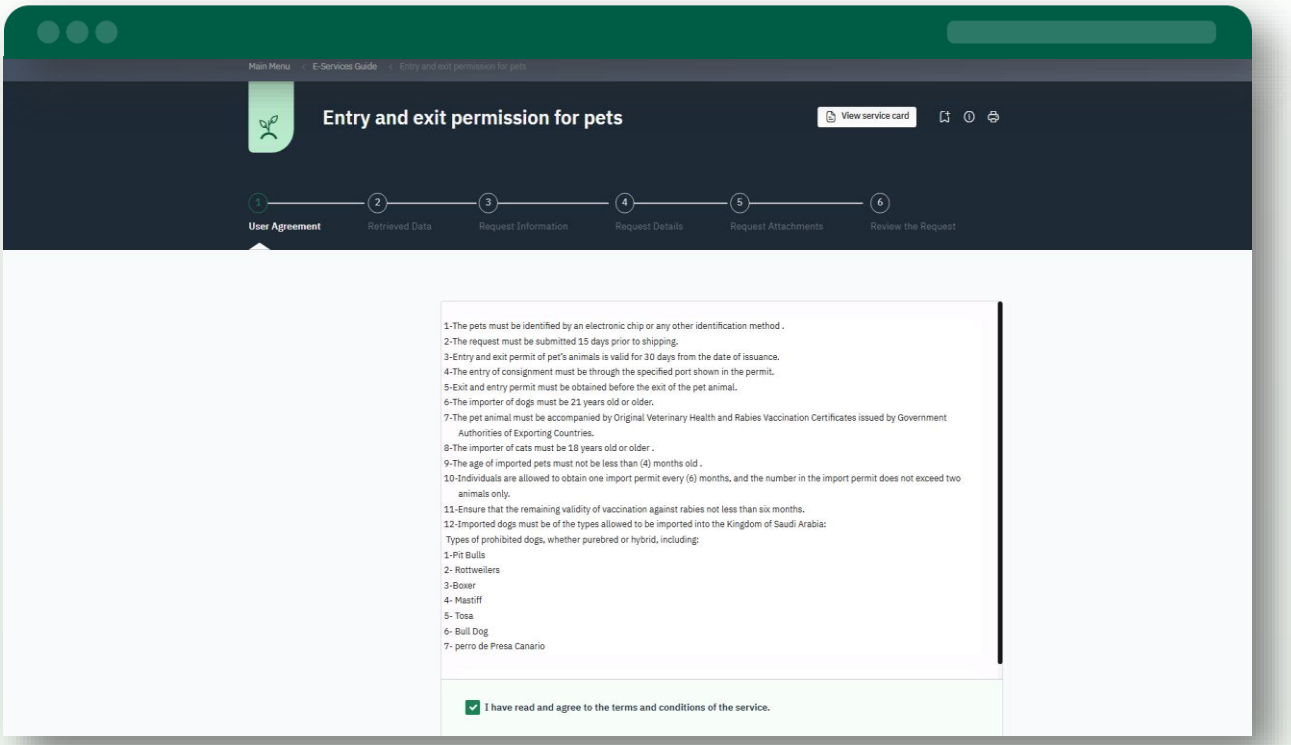
4. **Then, select Pet Entry and Exit Permit.**



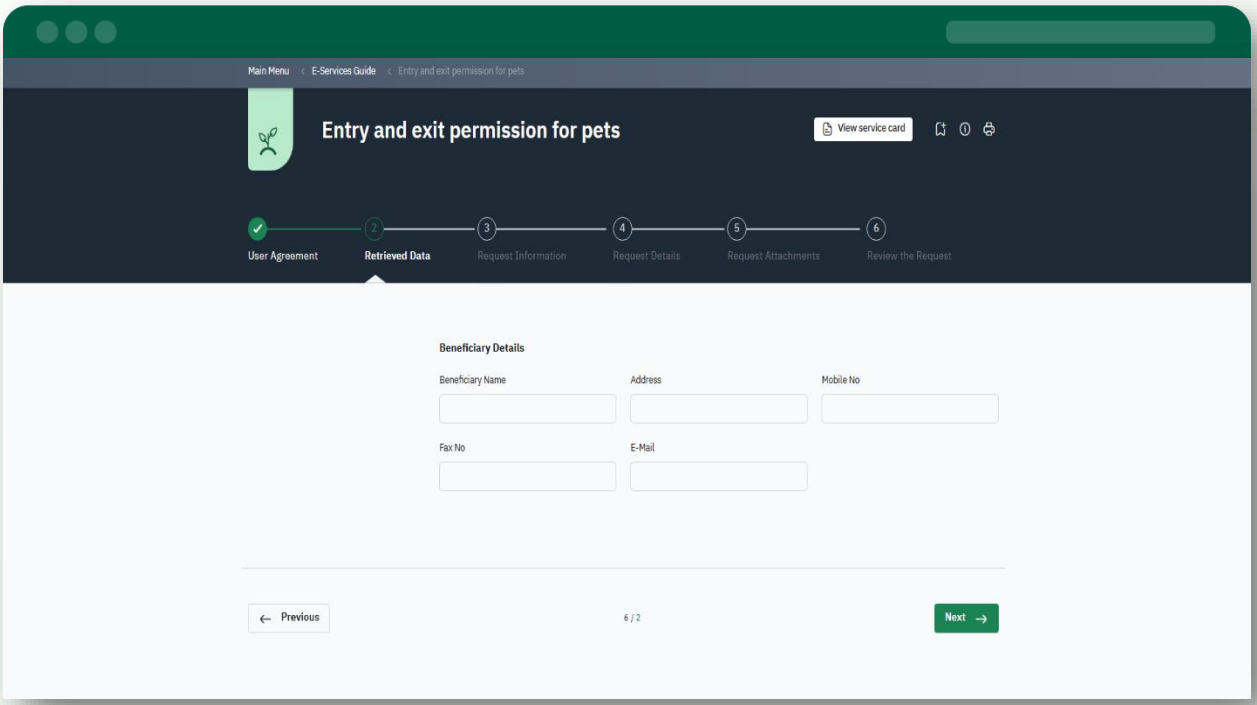
5. **Review the conditions, request steps, and processing time, and then click on Service Request.**



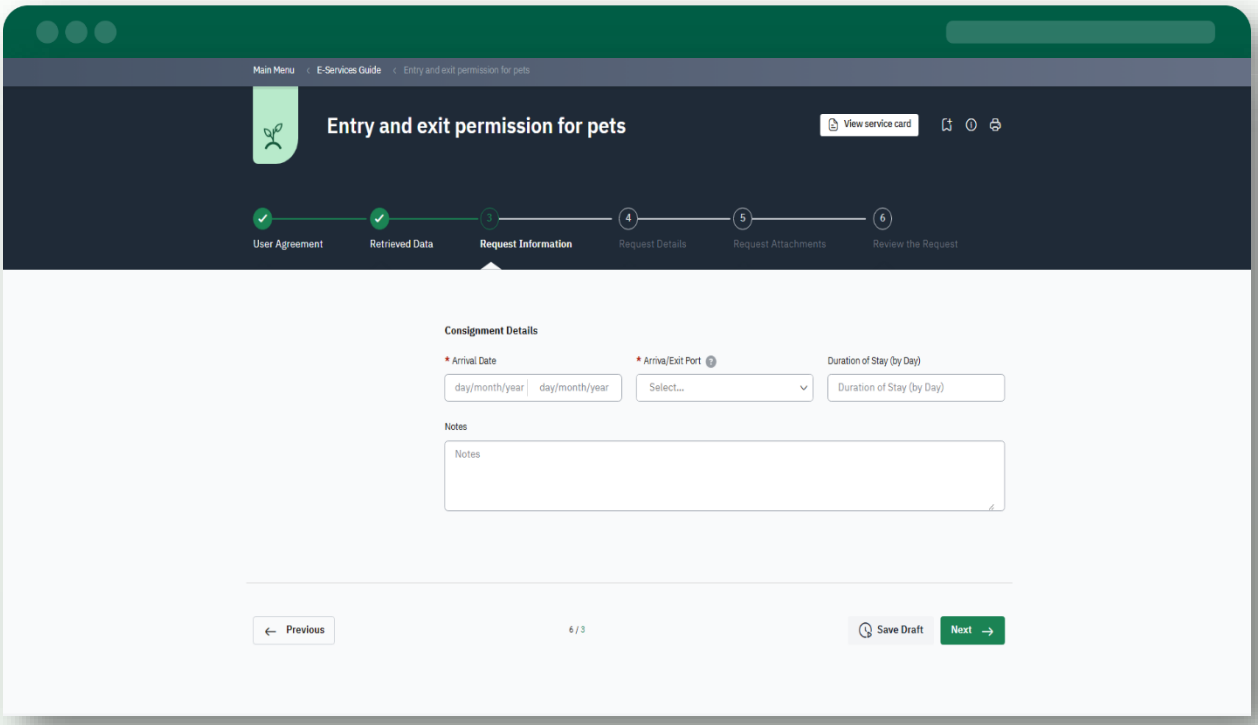
6. Review and agree to the terms of use to proceed to the next step.



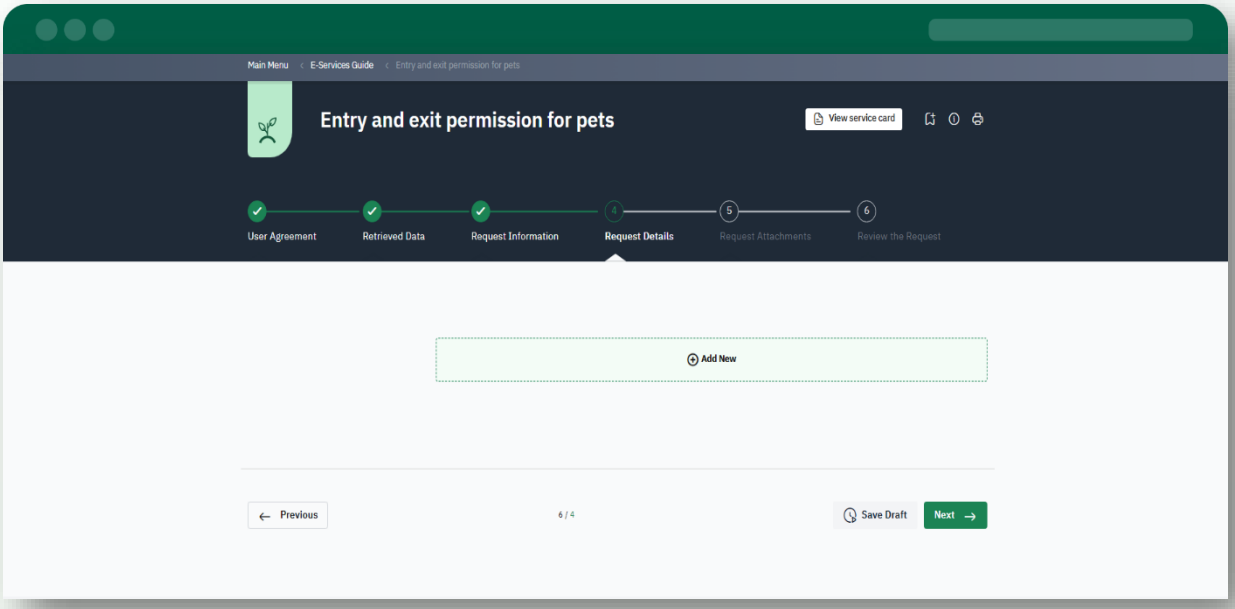
7. **In the retrieved data, the importer details will be displayed as automatically retrieved data by the system, as shown below.**

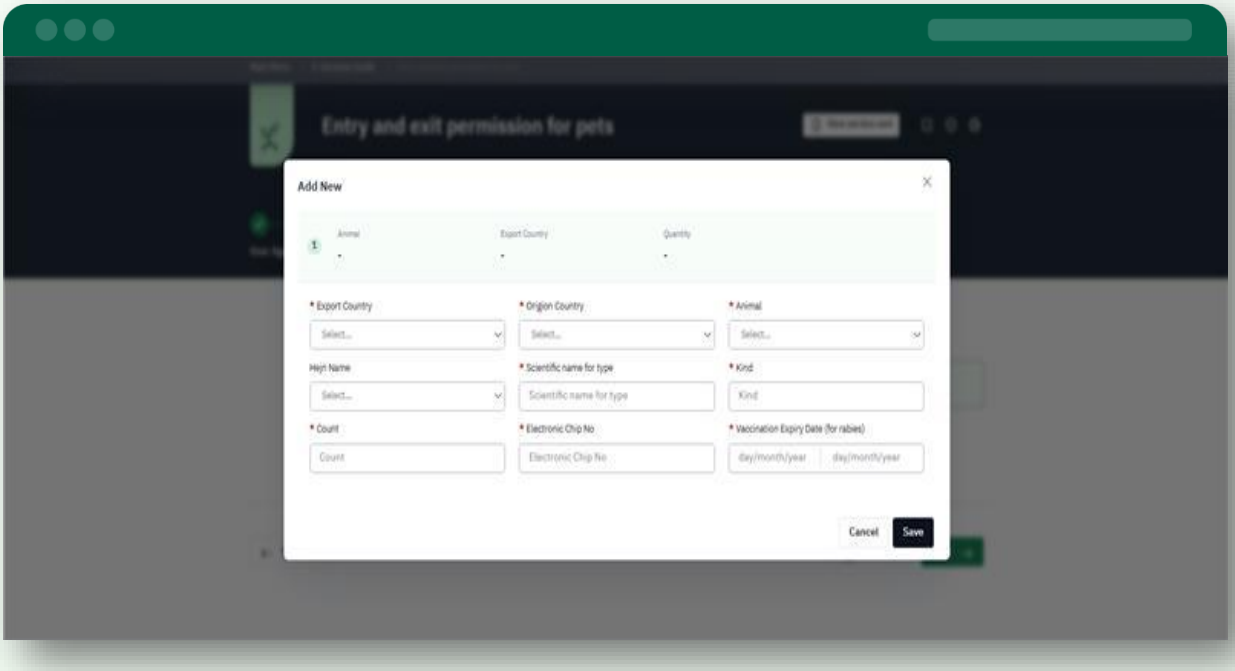


8. **In Request Information step, after reviewing the retrieved data and clicking the Next button, fill in the required consignment and exporter details, as shown below.**

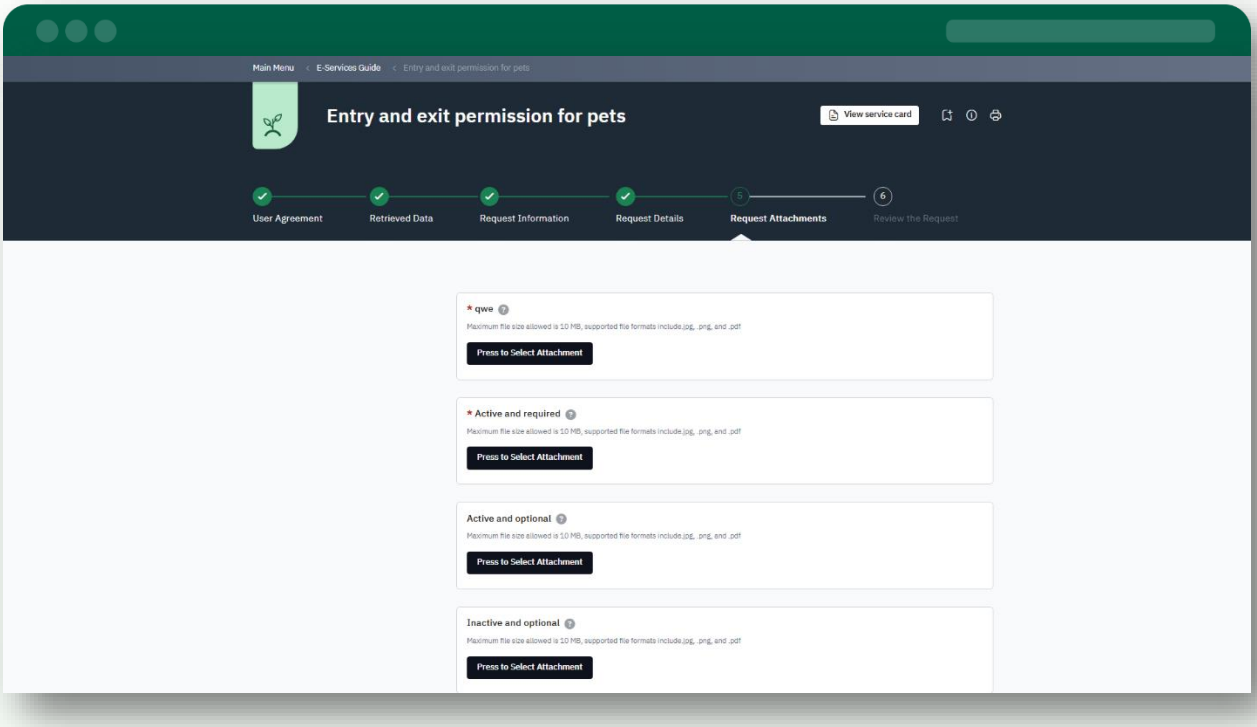


9. The Request Details screen will be display. To add new imported products, click Add New, then complete the required fields as shown below.

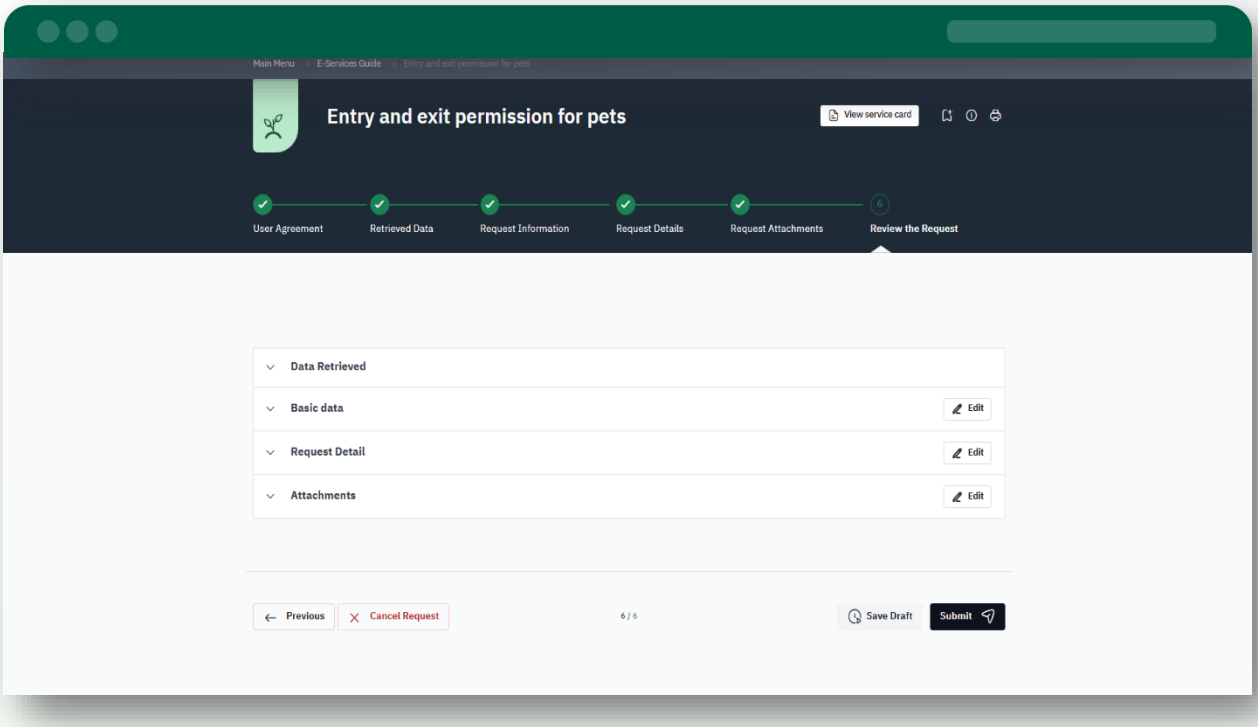




10. The request attachments screen will be display to upload the attachments in the required formats by clicking on the “click to select attachment” button, as shown below.



11. Finally, review your request details and click “Submit”.



(Edit button): Allows the beneficiary to modify the request data before submission.

(Previous button): Allows the user to return to previous request pages and modify the data before submission.

(Submit button): Allows the user to submit the request after confirming the information.

(Cancel Request button): Allows the user to cancel the request before submission.

(Save as Draft button): Allows the beneficiary to save the request as a draft and complete it later through the My Requests screen.

12. After submitting the request, you can evaluate the service through the evaluation screen.

13. Once the service is evaluated, text messages will be sent to the beneficiary's mobile phone with request details, such as the service name, request number, and request status. You can also track your requests through "My Requests" screen.


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